



March 13, 2020

NBCSN recognizes that there is a lot of information being circulated relative to the risks associated with the COVID-19 outbreak. While the situation continues to evolve, and the final impact remains unknown, we have proactively reviewed situations regarding testing for the exam. Our NBCSN team has been discussing the situation and are reviewing the most current guidance from the CDC, the World Health Organization (WHO), and state and local authorities allowing us to stay aware. The health, safety and well-being of our NBCSN community is our highest priority.

As health care workers, we are in complete understanding that you work closely with the community and have frequent contact with a population that is at a higher risk of COVID-19. We know that while you are preparing to take your exam, there are health related issues happening in your communities which may be creating systematic shutdowns of certain areas and transportation methods.

We want you to be aware that the company that administers the NBCSN exam, Prometric, is taking all the appropriate precautions to ensure the health and safety of test takers. This includes additional steps such as regularly cleaning high-touch surfaces (test stations, keyboard keys, mouse, etc.). Prometric has posted more information regarding their testing sites [here](#). Should your test center need to close, Prometric will contact you to reschedule your exam.

Thank you for your attention to this matter. We are currently sending you all the information we have at this time. We also know that this discussion is very fluid and things are constantly changing. We are extremely grateful for your cooperation during this uncertain time.

As this is an unprecedented situation, it is not something NBCSN has ever experienced, so it will take time to figure out. We will update you as more information becomes available. Please make sure your contact information in your NBCSN profile is up to date.

Please stay healthy, and kind regards.

Thank you,

NBCSN Board of Directors